

## Recommendations for trouble-free Moodle quiz taking:

- ☞ Mozilla Firefox works best with Moodle; avoid Internet Explorer
- ☞ Do not wait until just before the quiz closes to start taking the quiz. If you do, be aware that you must start the quiz soon enough to be completely finished and submit it before closing. If time ends before your quiz is finished, your quiz will automatically terminate and be submitted.
- ☞ Restart your computer before taking a quiz; especially long quizzes
- ☞ Be sure that Java script is enabled on your browser.
- ☞ If you are accessing the internet via Wi-Fi, be sure you have a strong reliable signal.
- ☞ For quizzes and for Moodle in general, do not use your internet browser's "Back or Forward" buttons to navigate from one page to another. Use Moodle's built-in navigation features instead.
- ☞ During the quiz, do not try to navigate away from the quiz window to visit other web sites, check mail, or use messaging or chat.
- ☞ Do not open any other browser windows during the quiz; it is best if your browser is focused only on your quiz.
- ☞ Do not close the quiz's browser windows during a quiz. Doing this may result in your receiving a score of zero.
- ☞ On a timed quiz if you close the browser, the browser will continue to count down. It is not possible to pause a timer and resume the quiz later.
- ☞ Be aware that the timer clock for quizzes is located on the Moodle server and operates independently of the clock on the computer you are using to take the timed quiz. In other words if you reset your computer clock, the timer in Moodle will not change.
- ☞ Be sure that you submit the quiz when you finish taking it. If you close the quiz window without doing this, your score may not be recorded and your answers may be lost.