

# General Recommendations:

## Internet Browser and Operating Systems

Chapdesk is available to offer **free assistance** in downloading browsers and updating your OS systems.

Over time we have found that there are certain internet browsers that work well with Moodle while others tend to only create issues for the user. **Do not use Internet Explorer.**

### Recommended:

	<u>PC</u> Recommended	<u>Mac</u> Recommended	<u>ipad/iphone</u> Recommended	<u>Android</u> Recommended	<u>Chromebook</u> Recommended
<b>OS (operating system)</b>	Windows 10 or Windows 10Pro	Mac OSX 10.10.5  *Some programs do not work as expected with Mac interface	IOS 13 (preferred)  *Some programs do not work as expected with ipad and iphone	Android 10 (preferred)  *Some programs do not work as expected with ipad and iphone	Chrome OS12371  *Some programs do not work as expected with Chromebook
<b>Browser</b>  *Other browsers may generate unexpected response and have productivity issues	Chrome, Firefox, Edge	Chrome, Firefox  *Some programs do not work as expected with Safari	Chrome, Firefox, Edge  *Some programs do not work as expected with Safari	Chrome, Firefox, Edge	Chrome, Firefox, Edge

### NOT Recommended:

	<u>PC</u> NOT Recommended	<u>MAC</u> NOT Recommended	<u>ipad/iphone</u> NOT Recommended	<u>Android</u> NOT Recommended	<u>Chromebook</u> NOT Recommended
<b>OS (operating system)</b>	-Nothing prior to Windows 10  -Windows 7, Vista, and XP are no longer supported by Microsoft	-Nothing prior to Mac OSX 10  -Prior to OSX 10 are no longer being supported by Mac	-Prior to iphone 6S IOS 13 is not compatible	-Nothing prior to Android 8	-Chromebook OS systems older than 6 years are no longer supported by Google
<b>Browser(s)</b>	-Internet Explorer is no longer recommended or supported by Microsoft  -Safari is no longer supported for windows. Safari 5.1.7 was the last version made for windows and is no longer supported	-Internet Explorer is no longer recommended or supported by Microsoft  -Safari – does not work with some University Software Platforms	-Safari – does not work with some University Software Platforms	-Internet Explorer is no longer recommended or supported by Microsoft	-Internet Explorer is no longer recommended or supported by Microsoft